

Quality Management System

The Supplier is required to be registered to a Quality Management System standard relevant to the scope of their business (i.e., ISO 9001:2015, AS9100:2016, AS9120, etc.).

Any deviations from this requirement will require approval from Krypton Solutions' Production Engineering Manager or Compliance Manager.

Supplier organizational and/or process changes

Krypton Solutions shall be notified within fifteen (15) days of any changes in Supplier's management team, location, quality management system, process approvals, suppliers, and/or any other major change.

Retention of Documented Information

Supplier shall retain all documentation for a minimum of ten (10) years after completion of the Purchase Order. Krypton Solutions shall be notified at the end of the retention time of any disposition requirements. Supplier shall contact Krypton Solutions if Supplier is unable to comply with the stated requirements.

Intellectual Property (IP)

Any IP data (Digital data, drawings, specifications, etc.) provided to Supplier shall only be used to fulfill the requirements of the Purchase Order and shall not be reproduced or shared by the Supplier.

Krypton Property

Supplier shall have the appropriate arrangements for the control of all property belonging to Krypton Solutions or its customers (collectively "Krypton Property") while in their possession or in transit. Controls include but are not limited to the identification, verification, protection, and safeguarding Krypton Property.

Right of Entry

Krypton Solutions, its customers and regulatory agencies have the right to access to Supplier's facilities, its subcontractors' facilities, and all documented information related to the Purchase Order. Krypton Solutions shall also retain the right to perform audits and product and process inspections.

Competence

Supplier shall have resources and competency requirements for personnel performing work specified on the Purchase Order, including but not limited to, training, knowledge, certifications, periodic assessment, and evaluation to ensure continued adequacy and effectiveness.

Awareness

Supplier shall ensure their personnel is aware of: (i) relevant Quality Management System documentation and any applicable changes; (ii) their contribution to product or service conformity; (iii) their contribution to product safety; (iv) the importance of ethical behavior; and (v) the process for the prevention of counterfeit parts.

Prevention of Counterfeit parts

Counterfeit part prevention process shall include:

1. Training for the detection and prevention of counterfeit parts.
2. Controls for acquiring externally provided product, including but not limited to, monitoring parts obsolescence from original or authorized manufacturers, authorized distributors, or other approved sources.
3. Verification requirements and test methodologies to assure traceability of parts and components from original or authorized manufacturers.
4. Monitoring of counterfeit parts from external sources.
5. Quarantine and reporting of suspect or detected counterfeit parts

Nonconforming Product

Supplier and/or its subcontractors shall have a root-cause and corrective action process implemented. Krypton Solutions shall be notified within twenty-four (24) hours of discovery of non-conforming product at any Supplier facility or detected after delivery. Supplier and/or its subcontractors do not have authority to disposition non-conforming materials.

Product Acceptance

Supplier shall perform inspection on all materials, products, and processes used in relation to the Purchase Order. Supplier shall obtain prior written consent from Krypton Solutions prior to the use of alternate inspection or sampling plan.

Process Validation and Release of product or services

An FAI (First Article Inspection) shall be performed in accordance with the requirements of AS9102. Supplier shall obtain prior written consent from Krypton Solutions prior to the use of an alternative FAI report.

Verification of Products or services at Supplier's facilities

When required, Krypton Solutions shall have the right to verify conformance of product or service to specified requirements.

Purchasing Process

1. All requests for quotes shall include the date, part number, quantity, description of product or services, price, availability, delivery date, and any other special requirements.
2. Purchase Orders generated by Krypton Solutions will reference the requirements defined on the Request For Quote ("RFQ").
3. Purchase Order acceptance shall constitute agreement to comply with and provide product and/or services in accordance with the requirements expressly listed on the Purchase order.
4. Unless otherwise specified on the Purchase Order, product or services supplied to Krypton Solutions shall be performed to the latest revision of the specification(s).
5. Supplier shall notify Krypton Solutions, in writing, of the inability to comply with any of the requirements of the Purchase Order.
6. Any deviation from the requirements expressly stated in the Purchase Order shall require Supplier to obtain an Amended Purchase Order from Krypton.

Subcontract of Processes or Services

Subcontracting a process or service related to the Purchase Order requires prior written consent from Krypton Solutions.

1. Suppliers' subcontractors are required to be registered to a Quality Management System standard relevant to the scope of their business (Nadcap AC7004 or AS9100:2016).
2. Suppliers' subcontractors for special processes shall be Nadcap certified.
3. Special Processes:
 - o Chemical Processing
 - o Coatings
 - o Heat Treating
 - o Materials Testing Laboratories
 - o Nonconventional Machining and Surface Enhancement
 - o Nondestructive Testing
 - o Welding
4. Suppliers' subcontractors for calibration services shall ensure that their measuring equipment is calibrated or verified at specified intervals against measurement standards traceable to international or national measurement standards (NIST).
5. Supplier shall only use subcontractors that are approved by Krypton Solutions for services related to the Purchase Order. All flow downs including compliance requirements and key characteristics for Suppliers shall be listed on Supplier's Purchase Orders to the subcontractors.

Supplier Monitoring

Supplier performance is measured for product conformity and on-time delivery. A Supplier Scorecard provides analysis of performance. Scorecards will be provided to major suppliers on a quarterly basis or as deemed necessary. Krypton Solutions' Corrective Action process will be initiated with suppliers that have unacceptable performance.

On-site audits may be scheduled to assess Suppliers' Quality Management System and the incorporation of risk analysis into the Suppliers processes.

Certificate of Conformance (CoC) – Certificate of Analysis (CoA)

A CoC and/or CoA shall be provided to Krypton Solutions at the time of delivery. The CoC or CoA shall state conformance to the requirements of the Purchase Order for the product or service provided. The CoC or CoA shall be signed by a Suppliers' quality member validating the compliance and acceptance of products or services provided.